



Shaukat Ali Muazzam Hamdule

Highly motivated and results-oriented **IT professional** with a strong foundation in network engineering, system administration, AWS cloud management, network administration and web development. Proven ability to troubleshoot technical issues, configure and maintain network infrastructure, and ensure system uptime and performance. Eager to leverage technical skills and knowledge to contribute to a dynamic IT environment.

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EXPERINCE

Future Focus InfoTech Private Limited

Network Engineer L1

June 2023 – June 2024

Responsibilities:

- Provided first-line support for network infrastructure issues
- Monitored network performance and troubleshoot network outages
- Performed routine maintenance tasks like cable checks, software updates and system backups.
- Identify and escalate network issues to senior engineers for further troubleshooting.
- Configured basic network devices (switches, access points)
- Documented network configurations and procedures
- Assisted senior engineers with network projects

TECHNICAL SKILLS

➤ Network Administration:

Network Fundamentals: Strong understanding of OSI model, TCP/IP suite (TCP, UDP, IP, ICMP), network topologies (LAN, WAN, MAN), common network devices (routers, switches, firewalls), Routing Protocols (Static Routing, RIP, OSPF, EIGRP, BGP) and switching protocols like VLANs (Virtual LANs).

Configuration and Troubleshooting: Experience configuring basic network devices like switches and wireless access points. Familiarity with troubleshooting tools like ping, traceroute, and cable testers.

Documentation: Ability to document network configurations and procedures clearly and concisely.

➤ AWS Administration:

Cloud Services: In-depth knowledge of core AWS services like EC2 (Elastic Compute Cloud), S3 (Simple Storage Service), VPC (Virtual Private Cloud), IAM (Identity and Access Management), EBS (Elastic Load Balancer), AMI (Amazon Machine Image), EIP (Elastic IP), Snapshots.

Security: Understanding of AWS security best practices, including IAM roles and policies, Load Balancer Target Groups, security groups, and encryption.

EDUCATION

M.Sc In Information Technology (2024)

D.G Tatkare Mahavidyalay College, Mangaon
Mumbai University

B.Sc In Computer Science (2022)

Anjuman-E-Islam Janjira degree college, Murud
Mumbai University

CERTIFICATION

CCNA (CISCO Certified (2023)

Network Associate)
TechGen Computer Training Institute

AWS (Amazon Web Services) (2023)

TechGen Computer Training Institute

MCSE (Microsoft Certified Systems (2023)

Engineer)
TechGen Computer Training Institute

Full Stack Development (2022)

NTech Global Solution

PROGRAMMING LANGUAGES

1. HTML
2. CSS
3. JavaScript
4. PHP
5. Node JS
6. Express JS
7. React JS
8. Bootstrap

DATA STRUCTURE AND ALGORITHM

1. MY SQL
2. MS SQL
3. Mongo DB

SOFTWARES

1. WordPress
2. VS Code Editor
3. Microsoft Word
4. Microsoft Excel
5. PowerPoint
6. FileZilla
7. PuTTY
8. Git & GitHub
9. VMware
10. Cisco Packet Tracer

PERSONAL DESTAILS

Father's Name : Muazzam Hamdule
Mother's Name : Nilofar Hamdule
Date of Birth : 15 September 2001
Gender : Male
Language : English, Urdu,
Hindi, Marathi

Monitoring and Optimization: Experience with AWS monitoring tools like CloudWatch and CloudTrail. Ability to optimize cloud resource usage for cost-efficiency.

➤ **System Administration:**

Operating Systems: Expertise in installing, configuring, and maintaining server operating systems like Windows Server, Linux (e.g., Ubuntu, CentOS, Red Hat), and macOS.

Active Directory/LDAP: Strong understanding of Active Directory (Windows) or LDAP (Linux) for user and group management, authentication, and authorization.

Storage Management: Familiarity with storage technologies like SAN (Storage Area Network) and NAS (Network Attached Storage).

Backup and Recovery: Knowledge of backup and disaster recovery procedures for system restoration.

➤ **Web Development:**

Frontend Technologies: Extensive Experience with HTML5, CSS3, SCSS and modern JavaScript frameworks/libraries such as JQuery, React JS, WordPress.

Backend Technologies: Strong Knowledge Of server-side languages like Node JS or Express JS.

Database Management: Expertise in working with databases, including MySQL or MongoDB.

Version Control: Proficient with Git and GitHub for version control.

Web Hosting: GoDaddy, Hostinger, VPS Server, AWS EC2.

Responsive Design: Ability to create responsive and user-friendly web interfaces.